

# GETTING STARTED WITH AuthentiCare 2.0

## FOR ELECTRONIC VISIT VERIFICATION

**Q** **What is Electronic Visit Verification?**  
Electronic Visit Verification (EVV) is a way to record the date, time, and place that Attendants provide services.

**Q** **What EVV mobile application does Consumer Direct Care Network use?**  
AuthentiCare 2.0



**INFO** **Verify operating system compatibility**

**IPHONE** If you are using an iPhone, the operating system needs to be 9.0 or newer. Go to: **Settings > General > About > Software Version**

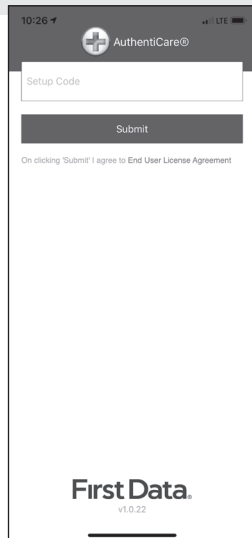
**ANDROID** If you are using an Android device, the operating system needs to be 4.4 or newer. Go to: **Settings > About Phone > Software Version**

### SETUP INSTRUCTIONS

- 1** Go to the Google Play Store or Apple App Store
- 2** Search for and select **AuthentiCare 2.0**
- 3** Download the application
- 4** Accept the Terms and Conditions by tapping **Allow**
- 5** Open the application

- a. Enter the Setup Code:  
**NEVADAPRD**
- b. Tap **Submit** to agree to the End User License Agreement

**Set-Up Code Screen**



- 6** To find the Device ID, follow the steps below:
  - a. Tap **Settings** – tap **See Device Identifier** – a box will pop up with the new Device ID
  - b. Provide the Device ID to Consumer Direct Care Network Nevada by calling 877.786.4999.
  - c. Upon verifying your device information is correct in the system, enter your Worker ID and given password. Consumer Direct Care Network Nevada will provide you with the Worker ID and password.

**New Device ID Screen**

