

Understanding Time Entry Tools



Consumer Direct Care Network Nevada (CDNV) uses two tools for Caregiver time entry – the CareAttend mobile app and the DirectMyCare web portal. It is important to understand the difference between each tool. Below you will find helpful information.

CareAttend Mobile App

What is it?

The CareAttend mobile app is CDNV's primary method for submitting time. Caregivers use the app to start and end shifts.

Who needs to download the app?

ONLY Caregivers need to download the app.

Who needs to sign into the app?

ONLY Caregivers need to sign into the app.

Can Members approve time using the app?

Yes. When a Caregiver ends a shift, they can hand their phone to the Member. The Member can then approve time on the Caregiver's phone. The Member does not need to sign into the app to approve time.

DirectMyCare Web Portal

What is it?

The DirectMyCare web portal is a secure website that provides payroll tools. It is also where you can find important reminders and notices.

Who signs into the DirectMyCare web portal?

Both Caregivers and Members can access the web portal. Caregivers and Members have unique usernames and passwords.

A Caregiver can use the DirectMyCare web portal to:

- Access pay information.
- Correct a shift.
- See important reminders and notices.

A Member can use the DirectMyCare web portal to:

- Approve or reject submitted time.
- Access important reminders and notices.