

Reading the Legend Icons In the DirectMyCare Web Portal



Approved: The time has been sent to CDNV for processing.

Deleted: The Caregiver deleted the shift.

Denied: CDNV denied the shift. The denial reason can be seen by clicking on the shift.

Edited: CDNV edited the shift to ensure appropriate pay and billing.

In Progress: CDNV received the shift and is prepping it for pay.

Paid: Pay has been issued to the Caregiver.

Ready to be paid: The time is ready to be paid according to the payroll schedule.

Never to be paid: This status is to track payroll recoupments that are written off.

Rejected: The time has been rejected by the Member. The Caregiver will need to submit a new shift.

Removal in Progress: Caregiver has submitted a Ready to be paid shift for removal.

Saved: The shift has been entered by the Caregiver. It has not been submitted to CDNV for payment.


Submitted: The Caregiver sent the shift to CDNV for review and approval.



















Suspended: The shift is approved but has been suspended by CDNV.

Test: This is a submitted test shift.

Test Approved: This is an approved test shift.

Not Ok to Work: The Caregiver's qualifications have not been met or have expired. The Caregiver is not authorized to work until they have the minimum qualifications to perform the services.

 Legend

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-  Never to be paid
-  Rejected
-  Removal In Progress
-  Saved
-  Submitted
-  Suspended
-   Test Submitted
-   Test Approved
-  Not Ok to Work

[Need More Information?](#)